



LOMA LINDA UNIVERSITY

School of Dentistry

YOUR SAFETY COMES FIRST

LLU School of Dentistry's clinics and surgery center are now open for regular patient appointments. We continue to exceed all US Centers for Disease Control and Prevention (CDC) and American Dental Association (ADA) infection control guidelines and have added advanced protocols and personal protection equipment to ensure the safety of our patients, providers, and staff.

To make an appointment:

- Call LLU School of Dentistry at 909-558-4222 to make an appointment to be seen at any of the School's clinics.
- During the COVID-19 pandemic—with the exception of emergency appointments (see below)—a dental appointment requires a pre-appointment COVID-19 test.
- The School of Dentistry call center will help patients make both appointments: one with a dental provider and one—a day earlier—for a COVID-19 test.

COVID-19 testing

- All scheduled dental patients must be tested for COVID-19 within 24 hours before their dental appointment.
- COVID-19 testing must be completed at Faculty Medical Clinics COVID-19 Testing Site, 1776 W. Park Avenue, Redlands, California, one day in advance of your appointments.
- Once tested, patients must self-quarantine for the remainder of that day and until their appointment the next day. This is to minimize exposure opportunities for the virus between the test and the dental appointment.
- COVID-19 test results will be available before a scheduled appointment in the MyDentalChart patient portal. Patients may also contact the call center for your results 24 hours after your test has been completed.
- If a patient's COVID-19 test is negative the scheduled dental treatment will be provided.
- If a patient's COVID-19 test is positive it will be necessary to reschedule after the patient has tested negative for the COVID-19 virus.
- Patients will not be charged any out of pocket fees for the COVID-19 test.

Dental appointments

- LLU School of Dentistry will call patients before each appointment and ask some screening questions.
- All scheduled patients will enter the School of Dentistry through the School's main lobby entrance (**See diagram on back**).
- Upon entering the building patients will be asked some screening questions, have their temperature taken, and receive a wrist band. Patients will then be escorted to a designated waiting area.
- Appointments will be managed to implement social distancing between patients. That may mean fewer appointment scheduling options.
- Hand sanitizer is available for patient use throughout the clinic.
- Waiting rooms no longer offer magazines, books, or toys since those items are difficult to clean and disinfect.

WEST

PRINCE HALL

EAST

NORTH

University Court to Anderson Street

To
patient
parking

Main Lobby
entrance

SOUTH

