

## Dear Patient:

**WELCOME TO OUR OFFICE!** Thank you for choosing the Faculty Dental Practice to care for you and your family's oral health care needs. Our entire team is dedicated to providing you with the personalized, gentle care that you deserve.

All our doctors are faculty members at Loma Linda University's School of Dentistry and are committed to providing quality care to all members of our community. Our providers specialize in General Dentistry, Endodontics, Periodontics, Prosthodontics, Implant Dentistry, Pediatric Dentistry, Oral Maxillofacial Surgery, Oral Pathology, Oral Facial Pain (TMJ/TMD), Orthodontics, and Dental Hygiene.

We would like to ask that you <u>please complete</u> all the enclosed paperwork and bring the forms to your scheduled appointment. We would appreciate it if you do not have children accompanying you to your appointment. Children will not be allowed in the exam room unless they are the patient. All children must be supervised by a parent or guardian at all times.

## Please bring the following to your appointment:

- Completed paperwork
- Completed Health History Forms (listing current medications and doses)
- Financial Agreement
- Dental Insurance Card and I.D. Card (required)
- Any doctor release if needed, due to recent surgery or replacement surgery
- Bring any x-rays you have had taken within the past 3 years.

Due to the doctor's teaching schedules a 24-HOUR NOTICE OF CANCELLATION OF APPOINTMENT IS REQUIRED. Failure to do so will result in a \$75.00 cancellation fee due to the limited time available to reschedule the doctor's time for another patient. If you need to cancel, please call us at (909) 558-4960. After hours we have a live answering service available to answer your call. If you are more than 10 minutes late to your appointment, your appointment will be rescheduled.

We will bill your dental insurance company as a courtesy to you. Any portion not paid by your insurance company is the patient's responsibility at the time of service. If your insurance company reimburses the patient directly, you will be requested to pay at the time of service. If you do not have dental insurance and choose to finance your dental treatment, we offer CareCredit and will be happy to provide you information about the application process.

Thank you for choosing our Faculty Dental Practice at 159 West Hospitality Lane, Suite 100, San Bernardino, CA, 92408. When you visit our office you will experience all that modern dentistry has to offer, including a comprehensive list of general, restorative, and cosmetic dental services to meet the needs of your whole family. *Your smile is our top priority!*